

# PAW PARK PET RESORT BOARDING CONTRACT

## TERMS & CONDITIONS

### General Admission Policy

- The owner warrants that any known health and behavioural issues concerning the dog/cat have been fully disclosed prior to commencement of boarding, and that except as so disclosed the dog/cat is sound and healthy.
- Paw Park reserves the right to refuse entry to any animal without being required to give explanation.
- Aggressive animals will not be tolerated and we will require any animal that demonstrates aggressive behaviour to be removed immediately and will contact the owner or emergency contact to arrange this.
- All dogs to have a flat collar and flat lead.
- All dogs present for boarding must be clean. Any dog requiring bathing will be charged to the owners account at the rate on display in our office
- Any pet boarding at Paw Park Pet Resort may be photographed and photographs used for display and advertising purposes.

### Pick up and Collection

- For your pet's safety, all animals must remain on a leash or in a carrier whilst entering or exiting the premises.
- Pets must be dropped off and picked up between 8am and 4pm. Arrangements **must** be made for **out of hours**, but will incur an additional fee. Please check our website for out of hours fees.
- If the dog/cat is not collected within 14 days of the nominated date of departure, and there is no communication from the owner to make suitable arrangements, the animal/s shall be deemed abandoned and will be rehomed or disposed of at Paw Park Pet Resorts discretion.
- Boarding fees will be charged for each additional day the dog/cat remains on the premises.
- Owners written consent is required if another party is to collect animals on departure.

### Payment

- The owner agrees to pay at or prior to collection of dog/cat all costs and charges incurred during and relating to the dog/cats stay at Paw Park Pet Resort. This includes boarding fees, veterinary expenses, special services as requested and any other charges incurred.
- The owner agrees to pay the rate for boarding in effect on the date of admission, as per price list in our office. Rates are subject to change without notice.
- Boarding rates are charged for each **calendar day** regardless of time of admission or departure.
- The fully booked period will be charged during peak periods regardless of early departure.
- Peak bookings require a 50% deposit of which **\$100 booking fee is non refundable / transferable**.

### Veterinary Treatment

- Should your dog/cat in the opinion of Paw Park Pet Resort require veterinary treatment while in our care, all such treatment will be at the owner's expense. Paw Park Pet Resort will make reasonable attempts to contact owner and nominated emergency contact prior to seeking treatment except in case of emergency. If the owner cannot be contacted all decisions regarding treatment will be at the discretion of the veterinary surgeon. Our nearest veterinary clinic is Evans Head Vet Clinic, and all dogs/cats requiring treatment will be treated there unless otherwise specified. Transport for treatment will be charged at current rates on display in our office.

### Vaccination and Parasite Control

- All animals are to be minimum 4 months old and fully vaccinated. (C5 for dogs and F3 or higher for cats.) Previously unvaccinated animals must have vaccinations completed minimum 10 days prior to arrival.
- Animals must be free of internal parasites and fleas. Any affected animals will be treated by Paw Park Pet Resort and a charge added to the owners account.
- Due to the high incidence of paralysis tick in our area we strongly recommend an oral tick preventative be given no less than 4 days prior to admission.

### Responsibility Warranty and Indemnity

- Under no circumstances will Paw Park Pet Resort or any of its agents or employees be held responsible for tick paralysis, canine cough, cat flu, injury, sickness, death, loss or damages of any kind whatsoever that may occur to any animal while in the care of, or being transported by Paw Park Pet Resort, its employees or agents.
- Any damage to bedding or other items owned by Paw Park Pet Resort will be charged to owners account at replacement cost.
- I understand that it is policy of Paw Park Pet Resort to exercise animals within common areas.
- I understand I am liable for any damages or injury to any person or animal my pet causes during its stay at Paw Park.
- I acknowledge that signing this contract creates a lien over the dog/cat(s) in favour of Paw Park Pet Resort, which lien shall continue to exist whilst ever monies are owing to the operator

I understand that while every care will be given to my animal(s), they are boarded entirely at my own risk.

I understand that this agreement shall remain in place and cover any and all animals I board at Paw Park Pet Resort until this agreement is rescinded in favour of a newer agreement.

I acknowledge that I have read, understood and agree to all of the conditions and terms of boarding stated in this agreement.

Name

Signature

Date

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